## **N°21** | Spring 2025

# LOOKING AROUND

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# You are the center of attention: our team, your trust

"Dear Customers,

you and devoted to serving you. You are puts their heart and energy into providing with the knowledge that together the beating heart of what we do, the you with a service that meets your we can achieve great things. We will reason why we are passionate about expectations. We do not just sell: we want continue to innovate, to improve and offering you the best. We know that each to be part of your journey, accompany to give you the best, because we of your needs is unique, which is why we you at every stage and show you that our believe that genuine relationships are listen to you carefully, learn from you presence does not end with a purchase. the key to everything: seriousness, and adapt to build solutions that can. The real relationship begins after the respect and attention are the values really make a difference.

We deeply believe that trust is built step by step, through small gestures, sincere Being there for you means being there. Thank you for being part of our story. inspires us every day to grow together of mind. Our after-sales service is not are here for you, today and always! and to improve.

For us, it is not just about products or closeness and attention. to always be at your side.

Behind every action is a team that made together.

first sale

just a commitment: it is a promise of

solutions: it is about real relationships, For us, your every satisfaction is a based on mutual esteem and the desire shared victory, because success is never ours alone: it is the fruit of a journey

works with passion and dedication. We look to the future with determination Every day, our dedication is inspired by We are a united team, where everyone and optimism, facing each challenge on which we build our work every day.

dialogue and genuine commitment. It when it matters, supporting you when Thank you for the trust you place in us is this trust that binds us to you, which you need it and providing you with peace and for the path we walk together. We

Luciano and Franca



**FRANCA BAJELI** INTERNATIONAL SALES MANAGER



SALES MANAGER ITALY, SPAIN, PORTUGAL



# Academy returns to One Solution

Solution event format.

After two years, we returned to Spain guests had the opportunity to participate an important networking opportunity, given our success in 2023. We chose in training sessions and workshops that allowing participants to establish new Santiago de Compostela as the setting highlighted the latest innovations and partnerships and strengthen existing for our event, the arrival point for every trends in the sector. person who decides to tackle the famous Way of St. James.

be a point of arrival for all our customers' requests for a process in the production. Manager, the focus was on analysing. TAKA-WPR will continue to work together of PVC window profiles with the highest the organisation of the production lines with its partners to develop innovative performance.

synergies and provide training in the PVC propose alternatives. window sector.

We at TAKA-WPR-Academy also want to Maurizio Carrer, Academy Director, and industry. Lorenzo Munaro, Technical Assistant

Thanks to the training and consulting continuous training.

After the 2023-2024 events in This event is an important opportunity modules of the Academy our customers Padua, Naples, Poland and USA the for system providers and window can find solutions to optimise results, TAKA-WPR Academy team continues its manufacturers to exchange ideas with an increase in productivity and collaboration with Renolit for the One in a stimulating and content-rich quality, as well as time and cost savings. environment. During the event, our The One Solution event proved to be ones. We are organising the next stages of these events to offer further insights In the speeches by Luciano Bigoni, and growth opportunities for those Sales Manager Italy, Spain and Portugal, working in the PVC windows and doors

by identifying the most important points solutions and support professionals in As always, the main objective is to create of the lamination process in order to the sector, confirming its commitment to promoting a culture of collaboration and



**MAURIZIO CARRER ACADEMY DIRECTOR** 









IF YOU WISH TO KNOW MORE ABOUT OUR ACADEMY AND OUR NEW TRAINING COURSES, PLEASE SEND A MESSAGE TO: ACADEMY@TAKA-WPR.COM



# The underestimated power of cleaning for quality adhesion

Cleaning machinery may seem like a simple How to clean an edgebanding machine operation, but actually, it is one that requires After purging the excess glue, add small ensure an even and constant flow of glue.

When the glue flow is not constant, we are distinct blue or green colour. same problem occurs in edgebanders and label. roller coater machines.

For this reason, we have created video tutorials that will guide you step by step to remove any kind of hot-melt glue residue from your machines.

the inside of the melter. You can now clean the roller until the purging product has a

under the foil. These are micro-residues of TAKA cleaner family made from 50% reused cross-linked glue that are slowly but surely material. It is not only a sustainable product clogging the glue distribution system. The but also safe for operators, bearing no hazard

#### How to clean a slot nozzle glue head

special time and care, which is essential to amounts of Cleaner Blu or Cleaner Green to of Cleaner Blu or Cleaner Green is inserted. to Roll Cleaner 2. It is a cleaning salt that As soon as the glue is purged and the cleaner can be easily dosed, which runs through the has melted, it is pumped through the hoses rollers and dissolves glue residues. and filters and out of the glue head. The All it takes now is a spray of Cleaner WPR to facing many problems, for example, dots Cleaner Green is the newest addition to the result is a complete cleaning of the glue finish. distribution system. For the outside of the slot nozzle, we recommend the use of Cleaner With the collection of our video tutorials we WPR, now available in a convenient spray hope to help you with your doubts by making can. It is sprayed directly onto the glue head cleaning an easy and environmentally while still hot and then glue residues can be friendly operation. removed with a cloth. The procedure ends by sealing the glue head by passing Cleaner Blu or Cleaner Green on the slot nozzle.

#### How to clean a roller coater

#### Watch our video tutorials





# THE CUSTOMER'S VOICE

# Borselli srl - United by a common goal: the satisfaction of our customers



### Can you shortly present Borselli srl?

a new production site with three foiling lines, of low-turnover decors. which nine are TAKA-WPR machines.

need to have profiles of any material wrapped directly to the end customers. market to the other.

#### What are your main strengths?

BORSELLI was founded in the 1960s in In addition to being the trade laminator recently? production sites. Initially the business was always taken great care in customer service. dedicated to customised coating of profiles | Everyone is capable of making large batches all started a second plant specialising in exterior small batches that complete the offer. We all process. cladding, profiles for PVC and aluminium have the availability both economically and in window and door frames. In May we will open terms of space to make a complete film stock start?

organisation of articles and logistics.

are abandoning the scheme of shipping to a machines. windows&doors, which are united by the of a scheme where we handle shipments experienced working with TAKA-WPR?

# What innovations have you introduced

the Pesaro furniture district. Today we with the most production lines in Italy (and In the outdoor sector, as we specialise in the to find an answer and an immediate solution have more than 50 employees and three therefore the greatest capacity) BORSELLI has production of non-standard and contract to the problem to avoid losing working time. orders, we have developed software and a What are the main challenges for you in the production flow that allows us to manage and semi-finished products for the furniture the same but the real service to the customer orders and to label each individual item with The challenge is always the same: happy and furnishings sector. In 2007 the company is to complete the job by making specials or a barcode, thus strictly tracking the entire customers.

In the 1990s. Those were years of great change bringing the total to twelve wrapping lines, of In addition, we also support customers in the I in the furniture industry from painted wood to laminated panels. We sensed the change and What are the main sectors in which you In the exterior cladding sector, our customers equipped ourselves with new profile wrapping Although PVC is completely recyclable, it is

# We operate in two sectors, furniture and central warehouse and redistribution, in favour What are the main advantages you have such as PLA will be used.

The main advantage for us is that we have a with decorative paper and PVC foils. This This new method teaches us that it is single point of contact for the entire lamination is an advantage for us, because we are able often not the price that is a priority for process, supplying both the machines and the to transfer skills and knowledge from one customers but receiving an all-round service. 🛭 glue and primer. If there is a problem, we know who can solve it. Over time our relationship has

## grown because we value after-sales support. When a production plant stops, it is essential

With new logistics, in seven years we have How did the collaboration with TAKA-WPR reduced product packaging by 45%, also in view of the recent introduction of the EU PPWR

#### How do you see the future of your industry in the coming years?

still oil-based. In the future I think new plastics

**SANDRO BORSELLI** OWNER - BORSELLI SRL









# Embracing Challenges & Pursuing Passions - Welcome on board Alex!

Our mission is to be close to our customers and agents by dealing with them on a daily basis directly on site. TAKA-WPR officially introduces **Alex Lewis**, our new Sales Specialist.

With over 12 years of experience in sales, Alex has honed his skills across various construction sectors.

His extensive background in adhesives led Alex to RENOLIT, where he took on two different commercial roles in their Exterior Division.

Alex was responsible for the UK and Ireland markets, which are among the company's largest volume markets. His contributions included presenting at customer events and participating in market product interviews. Notably, he played a key role in developing sales of new products.

"The construction industry has seen significant changes over the past decade, with many first-generation customers retiring or leaving. This period of transition, particularly in the UK and Irish markets,

presents a challenge for the industry as a whole. the influx of new customer contacts, with little to know history of the market or products" requires a strategic approach to maintain relationships and ensure continued sales of machines and adhesives." Alex says.

His new venture within TAKA-WPR presents an exciting challenge as the company aims to grow in the UK market. Early discussions with potential customers have shown promising opportunities, and he is eager to navigate this new terrain and achieve success.

Balancing family, hobbies and a demanding career is not easy, but he manages to do just that with remarkable dedication and passion. As a married father of two children, with two pet dogs adding to the lively household, Alex finds joy in spending quality time with family and engaging in a variety of activities.

On weekends, he takes on the role of a football coach, guiding a local team to

competitive matches. He also makes time to actively play football. An avid fan of Wolverhampton Wanderers, Alex never misses an opportunity to watch live football games.

Running is another passion that keeps him energized and focused. In addition, he enjoys reading murder mystery books and walking the dogs in the countryside.

We wish Alex good luck and a warm welcome to the TAKA-WPR team!







## **ABOUT US**

# Ever closer to partners and customers to explore new markets

The first quarter of 2025 started with two important trade fairs that saw TAKA-WPR once again working alongside our partners and distributors to explore new markets and sectors.

In the course of two weeks, our Trade Lane Specialist Osama Ezzarzouri, responsible for France, North Africa, the Balkans and India, joined two of our long-standing partners at two key business events.

The first event was INDIAWOOD, which took place from 6 to 9 March 2025 at the India Exposition Mart Limited in New Delhi. With the presence of all major international

players in the sector, INDIAWOOD aims to boost the Indian furniture and woodworking industry and establish India as a major destination for the sector.

Thanks to our long-standing partner Doctor Window and its CEO Berk Seckin, TAKA-WPR took part in the event with a dedicated stand.

The Indian market is at a key moment of strong development for the transition to the use of hotmelt polyurethane glues.

For us the trade fair was a great success, allowing us to meet and talk to new customers, discuss the challenges of the

sector and lay the foundations for future collaborations.

Afew days later, the International Furniture Fair was held in Tirana, Albania, from 12 to 15 March. It is the most important trade fair for the furniture sector at national level.

Our partner Gerald Bardhi of Gerba participated for the first time as an exhibitor, inviting TAKA-WPR to join him.

Thanks to the synergy with Osama and TAKA-WPR's marketing team, the collaboration generated an excellent outcome in terms of visits, constituting

an important moment both to fortify the partnership and to approach the interior market in Albania.

Direct contact with both our partners and customers, dialogue and discussion of their needs is always a key moment for TAKA-WPR: only in this way can we continue to improve and expand our horizons.









#### TAKA® Srl

Via dell'Industria, 4 36060 Pianezze (VI) Italia Tel: +39 0424 411166 Fax: +39 0424 411727 Mail: info@taka.it taka-adhesives.com

#### W.P.R. Srl Unipersonale

Via Indipendenza, 10 31027 Spresiano (TV) Italia Tel: +39 0422 911849 Fax: +39 0422 911292 Mail: info@wpr.it wpr-machines.com

